

Privacy Information Statement 2024

This statement gives information about your personal data held in JCS Computing's Marketing database and associated systems.

JCS Computing, JCS training or JCS Computerent holds (and will hold in the future)

- Information that you choose to provide to JCS Computing, JCS training or JCS Computerent, through its websites or otherwise
- Information gathered from JCS Computing, JCS training or JCS Computerent's own systems about your use of JCS Computing, JCS training or JCS Computerent websites and about JCS Computing, JCS training or JCS Computerent's interactions with you. This includes information gathered through cookies¹ and other similar tools.

You do not have to register or give any personal information to make use of JCS Computing, JCS training or JCS Computerent's main websites. To register with JCS Computing, JCS training or JCS Computerent the only information you are required to give is your e-mail address (plus confirmation that you are over 16). All other information fields at registration are optional.

“JCS Computing, JCS training or JCS Computerent” (the ‘controller’ of the information) is :
JCS Computing Ltd trading as JCS Computing, JCS training or JCS Computerent. (Data Protection Administration) Ironstone House, Ironstone Way, Brixworth, Northamptonshire NN6 9UD.

E-mail: contactus@jcsit.com

The purpose for processing personal data about you

(‘Processing’ means anything JCS Computing, JCS training or JCS Computerent does with the information about you including gathering it, holding it, using it and disclosing it.)

The primary purpose for which JCS Computing, JCS training or JCS Computerent will process your personal data is for the marketing of its products, including direct marketing communications to you.

This includes:

- identifying you when you contact us
- monitoring your preferences so that you can save time when searching our website
- processing your requests to participate in marketing promotions
- monitoring and recording phone and written communications with you for quality assurance and compliance purposes and for dealing with your complaints and queries
- understanding which parts of JCS Computing, JCS training or JCS Computerent's website, and which products and services, most interest you

The legal basis for this is that it is necessary for the legitimate interests of JCS Computing, JCS training or JCS Computerent or companies within the JCS Computing, JCS training or JCS Computerent group in carrying out marketing activities.

If you choose to give information beyond that which JCS Computing, JCS training or JCS Computerent requires you to provide, the basis for processing that information is your consent as demonstrated by your voluntarily providing it. You have the right to withdraw that consent at any time. You can do this by writing to JCS Computing, JCS training or JCS Computerent at the address shown above, or at [Contact Us](#).

As part of its processing, JCS Computing, JCS training or JCS Computerent will perform some automated profiling and decision-making based on the information it holds about you in order to make information presented to you more relevant to your interests.

If, in the future, JCS Computing, JCS training or JCS Computerent wishes to process your data for some other purpose it will first provide you with information about that other purpose.

Where you have given your consent to this, JCS Computing, JCS training or JCS Computerent will also use your personal data for the purpose of electronic marketing communications to you (normally by e-mail) which may include:

- conducting surveys and asking your opinion on our products and services
- notifying you of products or offers that may be of interest to you
- notifying you of promotions such as free gifts, contests and prize draws.
- marketing analysis and customer profiling
- invitations to events

The legal basis for this is your specific consent. You may withdraw your consent to this additional purpose (independently of your right to object to JCS Computing, JCS training or JCS Computerent processing data for the general purposes described above) at any time by writing to JCS Computing, JCS training or JCS Computerent at the address shown above, or at [Contact Us](#).

JCS Computing, JCS training or JCS Computerent will hold your personal data for a period of 2 years after the last contact from you. After that time some information may be held but only in an anonymized form or as part of archived records.

JCS Computing, JCS training or JCS Computerent uses third parties to perform some processing activities on its behalf. Some or all of your personal data may be disclosed to them, but they are only permitted to use the disclosed data for the purposes for which JCS Computing, JCS training or JCS Computerent holds your data and in accordance with JCS Computing, JCS training or JCS Computerent's directions.

As a "data subject" you have statutory rights to request from JCS Computing, JCS training or JCS Computerent access to and rectification or erasure of personal data or restriction of processing concerning yourself or to object to processing as well as the right to data portability and the right to lodge a complaint with a supervisory authority.